

Dear Distributor,

We have developed a web support portal for our Distributors. All documents you have previously found at the webpage will now be found on this portal. The portal will also include videoclips and pictures.

Here's a selection of what the support portal will contain;

- Certificates (Certificates for analysis, EC- declarations)
- Instructions for Use
- Safety Data Sheets
- Service documents (Service Manuals, Change Notification, software download)
- Marketing material (Brochures, Posters, etc.)
- User Manuals
- Quick Reference Guides
- Pictures
- Video clips

How does it work?

To be able to login at the portal you need to have a Microsoft Windows Live Account. If you already have a Microsoft Windows Live Account please fill in the attached Application Form and return it to me. As soon as I have received the Application Form you will get an E-mail with a link to access to the portal. If you don't have a Microsoft Windows Live Account you will need to create one.

How to create a Microsoft Windows Live Account?

To be able to login you will need to have a Microsoft Windows Live Account. It is free of charge and easy to get.

Read attached **Instructions for sign up for a Microsoft account** (pdf) or watch video;
<https://www.youtube.com/watch?v=e1GqEKDJUVg>

How to invite colleagues to the portal?

If you would like your colleagues to get access to the portal please share this information and ask them to fill in the Application Form with their Microsoft Windows Live Account E-mail.

Important

This support portal will replace the support of these kinds of material from our websites. The materials on the websites will remain on the websites until 31th of December and after that you will only be able to get access to it from the new web support portal.

Should you have any questions don't hesitate to contact me.

Best regards

Ida Karlsson, Marketing Coordinator

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